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ABOUT CITGO REFINING & CHEMICALS L.P.

CITGO, headquartered in Houston, Texas, is a refinery based company. With a focus on safety and the environment, our state-of-the-art refineries transform crude oil into the products we use every day.

If you observe any unusual or suspicious activity near our pipeline facilities or in the unlikely event an emergency occurs, please call us at any time using one of the numbers listed in this document.

More information on CITGO Pipeline Company can be found at: www.citgo.com

PIPELINE SAFETY

System failures occur infrequently along the nation's network of interstate natural gas pipeline facilities, and many of these are caused by damage from others digging near the pipeline. We watch for unauthorized digging, but we request your help to notify us.

ALWAYS CALL 811 BEFORE YOU DIG!

WHAT DOES CITGO DO IF A LEAK OCCURS?

In preparation for a potential leak, CITGO regularly communicates, plans and trains with local emergency responders. CITGO operators and emergency responders are trained to protect life, the environment, and property/facilities in the case of an emergency.

Upon notification of a pipeline incident or leak in the area, CITGO will immediately dispatch trained personnel to assist local emergency responders.

CITGO operators will also take steps to minimize leak volumes by isolating the pipeline leak as soon as safely possible.

MAINTAINING SAFETY AND INTEGRITY OF PIPELINES

CITGO invests significant resources to maintain the quality and integrity of their pipeline systems. Active pipelines are monitored daily by field personnel. Field personnel report any abnormal situations to their supervisors, including any abnormal conditions. CITGO also utilizes aerial surveillance and on-ground observers to identify potential dangers. Automatic and manual valves are utilized locally and remotely to isolate any potential leak source.

Gas transmission and hazardous liquid pipeline operators have developed supplemental hazard and assessment programs known as Integrity Management Programs (IMPs). Specific information about CITGO's program can be obtained by contacting us directly.

PIPELINE LOCATION AND MARKERS

Pipeline markers are used to indicate the approximate location of a natural gas pipeline and to provide contact information. Aerial patrol planes also use the markers to identify the pipeline route. Markers should never be removed or relocated by anyone other than a pipeline operator.

You can also find out where other companies' pipelines are in your area by going to the National Pipeline Mapping System website at www.npms.phmsa.dot.gov.

EMERGENCY RESPONSE PLANS

An Emergency Response Plan is developed for each pipeline facility to contain, control and mitigate the various types of emergency conditions/situations that could occur at one of our facilities. For more information regarding CITGO Pipeline Company emergency response plans and procedures, contact us at www.citgo.com.

EMERGENCY CONTACT:

CITGO Pipeline Company
1-800-248-4675
 Lake Charles Manufacturing Complex (LCMC)
(337) 708-6230

NON-EMERGENCY CONTACT:

(24/7) for CITGO Pipeline Company
 Clifton Ridge Terminal
337-708-6437

PRODUCTS/ DOT GUIDEBOOK ID#/GUIDE#:

Butane	1075	115
Crude Oil	1267	128
Ethane		
Hydrogen	1049	115
Natural Gas	1971	115
Propylene	1075	115
Propane	1075	115

LOUISIANA PARISHES OF OPERATION:

Calcasieu

Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.



Louisiana One-Call System, Inc.
1-800-272-3020

National "Call Before You Dig" Number
811

